# Priority Operation of The M/G/1 Queue

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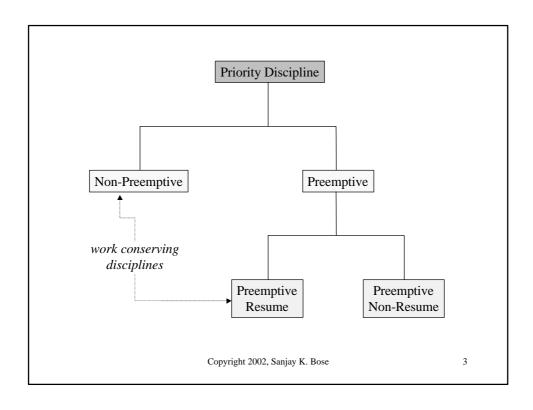
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Class 1 Lowest Priority Class

Head of Line (HOL) Priority Operation of M/G/1 Queue

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### **Non-Preemptive Priority**

- •Consider an arrival of priority class j when the server is serving a job of lower priority class k, j > k.
- •The new arrival, in spite of being of a priority level higher than the current job in service, will not interrupt the on-going service.
- •Instead, it will join the queue (FCFS) at the end of the queue of its own priority class, i.e. Class j, and wait for the current job to finish service.
- •Normal HOL priority operation will resume once the on-going service is over

On-going service is not interrupted, even if there are new arrivals of higher priority

### Work-conserving Discipline

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#### **Preemptive Resume Priority**

- •Consider an arrival of priority class j when the server is serving a job of lower priority class k, j > k.
- •The new arrival of class j will immediately preempt the lower priority job currently being served and will start its own service.
- •When service to the previously preempted class k job eventually resumes (possibly after service to the preempting job of class j and other jobs of priority higher than k), the service is resumed from the point where it was interrupted earlier.

On-going service interrupted by arrival of higher priority.

Work already done for the preempted job is remembered

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# **Preemptive Non-Resume Priority**

- •Consider an arrival of priority class j when the server is serving a job of lower priority class k, j > k.
- •The new arrival of class j will immediately preempt the lower priority job currently being served and will start its own service.
- •When service to the previously preempted class k job eventually resumes (possibly after service to the preempting job of class j and other jobs of priority higher than k), the service will start afresh without remembering the service that has already been provided.

On-going service interrupted by arrival of higher priority.

Work already done for the preempted job is not remembered

Work is not conserved

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- Arrival Process for Class i is Poisson with rate  $I_i$  i=1,...,P
- Arrival Processes of different classes independent of each other
- ullet The overall arrival process will also be Poisson with rate  $oldsymbol{I}$

$$\boldsymbol{I} = \sum_{i=1}^{P} \boldsymbol{I}_{i}$$

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Service time for Class i has mean  $\overline{X}_i$  and second moment  $\overline{X}_i^2$  with pdf  $b_i(t)$ , cdf  $B_i(t)$  and L.T. of the pdf as  $L_{bi}(s)$ 

Service times for the different classes assumed to be independent of each other

Traffic of priority class i  $\mathbf{r}_i = \mathbf{I}_i \overline{X}_i$  i=1,...,P

Total Traffic 
$$r = \sum_{i=1}^{p} r_i = I\overline{X}$$

where  $\overline{X} = \sum_{i=1}^{p} \frac{I_i}{I} \overline{X}_i$  is the mean overall service time

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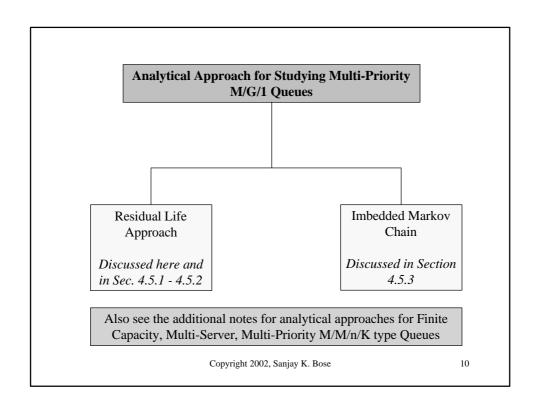
Condition for the P-Priority M/G/1 Queue to be Stable

 $r = \sum_{i=1}^{p} r_i < 1$ 

For Work-Conserving Queueing Disciplines

For multi-priority queues, it is possible for the queue to become unstable for lower priority traffic while still being stable for the higher priorities.

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### Residual Life Analysis for a Non-Preemptive Priority M/G/1 Queue

Number of Priority Classes = P (Class 1 lowest priority)

 $N_{qk}$  Number of class k jobs waiting in queue (prior to service)

 $W_{qk}$  Mean waiting time in queue for jobs of priority class k

 $N_{qk} = \mathbf{I}_k W_{qk}$  (Little's Result for class k jobs)

R Mean Residual Service Time for job currently being served when an arrival (of any priority class) occurs

$$R = \frac{1}{2} \sum_{i=1}^{P} I_i \overline{X_i^2}$$
 (4.40)

We now consider each priority class separately, starting with the highest priority class P and ending with the lowest priority class 1

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Class P

$$W_{qP} = R + \overline{X}_P N_{qP}$$

leading to

$$W_{qP} = \frac{R}{1 - \mathbf{r}_{P}} \tag{4.41}$$

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# Class P-1

$$W_{q(P-1)} = R + \overline{X}_P N_{qP} + \overline{X}_{P-1} N_{q(P-1)} + \overline{X}_P \boldsymbol{I}_P W_{q(P-1)}$$

leading to

$$W_{q(P-1)} = \frac{R}{(1 - \mathbf{r}_P)(1 - \mathbf{r}_P - \mathbf{r}_{P-1})}$$
(4.44)

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# Class P-2

$$\begin{split} W_{q(P-1)} &= R + \overline{X}_P N_{qP} + \overline{X}_{P-1} N_{q(P-1)} + \overline{X}_{P-2} N_{q(P-2)} \\ &+ \overline{X}_P \mathbf{I}_P W_{q(P-2)} + \overline{X}_{P-1} \mathbf{I}_{P-1} W_{q(P-2)} \end{split}$$

leading to

$$W_{q(P-2)} = \frac{R}{(1 - \mathbf{r}_{P} - \mathbf{r}_{P-1})(1 - \mathbf{r}_{P} - \mathbf{r}_{P-1} - \mathbf{r}_{P-2})}$$
(4.46)

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Therefore, in general, we will get

$$W_{qP} = \frac{R}{1 - \mathbf{r}_{P}}$$

$$i = P$$

$$W_{q(P-i)} = \frac{R}{(1 - \sum_{j=0}^{i-1} \mathbf{r}_{P-j})(1 - \sum_{j=0}^{i} \mathbf{r}_{P-j})}$$

$$i = I, ...., (P-1)$$

$$W_i = W_{qi} + \overline{X}_i$$
  $i = 1, ..., (P-1)$  (4.48)

The parameters  $N_i$  and  $N_{qi}$  may then be found using Little's Result

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1.5

# Residual Life Analysis for a Preemptive Resume Priority M/G/1 Queue

- ullet Consider P priority classes as before with class P of highest priority
- Jobs of priority classes 1,....., (P-1) may be interrupted by the arrival of new jobs with higher priority
- No loss of work as interrupted job resumes service from point of interruption
- Queueing Delay can be meaningfully defined only for Class *P*. For the lower priority classes, this parameter will not be important as a job's service can be interrupted even after it starts service
- The Residual Service Time seen by an arrival will depend on the class of the new arrival

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 $R_k$  = Mean Residual Service Time as seen by a new job arrival of class k

$$R_{k} = \sum_{i=k}^{P} \frac{1}{2} \mathbf{I}_{i} \overline{X_{i}^{2}} \qquad k=1,...,P$$
 (4.49)

- Note that, as mentioned earlier,  $R_k$  depends on the class of the new arrival.
- An arrival of the highest priority class will see the smallest mean residual service time as it will preempt any ongoing service of priority class other than itself.
- Arrivals of lower priority class will only be able to preempt jobs of priority lower than themselves

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## Class P

In this case, we can define a mean queueing delay  $W_{qP}$  as before

$$W_{qP} = R_P + \overline{X}_P N_{qP} \qquad \Longrightarrow \qquad W_{qP} = \frac{R_P}{1 - \mathbf{r}_P}$$

$$\tag{4.50}$$



$$W_{p} = W_{qP} + \overline{X}_{p} = \frac{\overline{X}_{p}(1 - \mathbf{r}_{p}) + R_{p}}{(1 - \mathbf{r}_{p})}$$
(4.51)

Mean Total Delay for Class P

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#### Class P-1

$$W_{P-1} = \overline{X}_{P-1} + \frac{R_{P-1}}{1 - r_P - r_{P-1}} + \overline{X}_P \mathbf{1}_P W_{P-1}$$

$$See Section 4.5.2 for the arguments justifying this term$$

$$(4.52)$$

This leads to

$$W_{P-1} = \frac{\overline{X}_{P-1}(1 - \mathbf{r}_{P} - \mathbf{r}_{P-1}) + R_{P-1}}{(1 - \mathbf{r}_{P})(1 - \mathbf{r}_{P} - \mathbf{r}_{P-1})}$$
(4.53)

Mean Total Delay for Class P-1

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In general, we will get

$$W_{p} = \frac{\overline{X}_{p}(1 - \mathbf{r}_{p}) + R_{p}}{(1 - \mathbf{r}_{p})}$$
 for Class P

$$W_k = \frac{\overline{X}_k (1 - \mathbf{r}_P - \dots - \mathbf{r}_k) + R_k}{(1 - \dots - \mathbf{r}_{k-1})(1 - \mathbf{r}_P - \dots - \mathbf{r}_k)}$$
for Class  $k$ ,  $1 \pounds k \pounds P - 1$ 

as the total mean delay for each class of customers

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# Analysis of Multi-Priority M/G/1 Queue using the Imbedded Markov Chain Approach

- Though it is possible to do an analysis using this approach for the work-conserving priority disciplines, this is much more difficult than the way the mean performance results were obtained using a Residual Life Approach
- See Section 4.5.3 for the analysis of a 2-Priority M/G/I Queue following this approach.

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